



January – March 2009

IBA Mobile Banking 1.2

On March 27, IBA Group announced the release of a new version of the IBA Mobile Banking System that enables to make payments and retrieve banking information through SMS messages. The application is a software shell for the IBA SMS Banking System providing a convenient intuitive interface to IBA SMS Banking services. Version 1.2 offers a unified interface and menu structure, as well as expanded functionality, including the possibility to update applications online via GPRS channel.

IBA Technical Center Certifies to OHSAS 18001



The IBA Technical Center became the first IT company in Belarus to certify to the international standard OHSAS 18001. The labor safety system that meets basic requirements of OHSAS 18001 is implemented at IBA stage-by-stage. The first stage included the development and implementation of a labor safety system at the IBA Technical Center and its subsequent integration with the IBA Quality Management System. The IBA Technical Center certified to OHSAS 18001:1999 the production of IBA PCs, servers, and information and payment terminals, as well as maintenance and support of hardware and banking systems.

Destination: Central and Eastern Europe

On March 25, *Global Services* published a feature entitled “[Destination: Central and Eastern Europe \(CEE\)](#)”. To understand the current situation in the region, Global Services' Imrana Khan interviewed “a couple of truly European service providers”, including IBA Group. Dr. Valentin Kazan, IBA Group Vice President, spoke about the IBA's presence in Europe, its strategy in Central and Eastern Europe, the impact of the global economic crisis on the company performance, and the future of Europe as an outsourcing destination.

IBA Group Exhibits at CeBIT



From March 4 to March 9, IBA Group participated in CeBIT 2009, the world's largest ICT tradeshow that was held in Hannover, Germany. Despite a large-scale publicity campaign, the economic recession affected the Hannover event. The number of exhibitors declined compared with 2008 from 5,845 representing 77 countries to 4,300 companies from 69 countries. IBA Group had a stand at Hall 5 focused on ERP systems, Supply Chain Management, and Vertical Market Solutions. IBA Group was pleased to meet with prospective and current clients.

Sun Java System Identity Manager in Belarus

From February 2 to February 6, the authorized course “Sun Java System Identity Manager: Deployment Fundamentals (IDM-345)” was held at the IBA Training Center in Minsk, Belarus. The course was conducted in English by the German instructor Henning Halfpap. Vladimir Dyubkov, IBA Training Center Director, commented: “It is the first time the IBA Training Center organized a course in English by an invited lecturer from Germany. Judging by the references, the course was a success. I hope that such projects will receive further development.”